

WIRRAL COUNCIL

HEALTH AND WELLBEING OVERVIEW AND SCRUTINY COMMITTEE:  
21 JUNE 2010

REPORT OF THE DIRECTOR OF ADULT SOCIAL SERVICES

## **Quality Accounts Update**

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### ***Executive Summary***

*This report is to update this committee on Quality Accounts as agreed at the meeting of 25 March 2010. This items falls within the Social Care and Inclusion portfolio.*

## **1 Background**

1.1 In *High Quality Care for All*, published in June 2008, Ministers set out the Government's vision for putting quality at the heart of everything the NHS does. The report sets out that a key component of the new quality framework would be a requirement for all providers of NHS services to publish annual reports to the public on the quality of health care services they deliver, called "Quality Accounts". The aim is to improve public accountability and to engage boards in understanding and improving quality in their organisations.

A report was submitted to Overview and Scrutiny Committee on 25 March with the following recommendations: -

- (1) The contents of the report be noted
- (2) That Wirral LINKs will provide copies of their statements in respect of Quality Accounts for 2009/10 to the next meeting of this committee
- (3) That proposals for regular feedback on the priorities within the Quality Accounts are developed in order to be able to provide this committee with year round dialogue in preparation for the 2010/11 Quality Accounts
- (4) That a further report on progress is brought to the June 2010 meeting of this committee

## **2 Progress**

- 2.1 Wirral LINKs have provided their commentary on the Quality Accounts that they have been able to review.
- 2.2 Copies of Draft Quality Accounts, where they have been received have also been provided. (See appendix for Draft Quality Account from North West Ambulance Service).

- 2.3 Cheshire & Wirral Partnership's Quality Account has been presented to the Joint Overview and Scrutiny meeting for Cheshire & Wirral and there was a special meeting on 25 May to review the Quality Account document and to give a joint commentary.
- 2.4 It is proposed for 2010/11 that each of the health provider services produces a quarterly update on the key priorities within Quality Accounts to this committee in order to provide an ongoing involvement throughout the year.
- 2.5 It is also proposed to invite representatives from each of the service providers to the Committee to give a brief overview of their Quality Accounts, so that they can be placed in context for the members.

### **3 Financial Implications**

There are no financial implications from this report.

### **4 Staffing Implications**

- 4.1 There are no staffing Implications from this report.

### **5 Equal Opportunities Implications/Health Impact Assessment**

- 5.1 There are no Equal Opportunity Implications from this report.

### **6 Community Safety Implications**

- 6.1 There are no Equal opportunity Implications from this report.

### **7 Local Agenda 21 Implications**

- 7.1 There are no Local Agenda 21 implications from this report.

### **8 Planning Implications**

- 8.1 There are no planning implications from this report.

### **9 Anti Poverty Implications**

- 9.1 There are no Anti-poverty implications from this report.

### **10 Social Inclusion Implications**

- 10.1 There are no Social Inclusion Implications from this report.

### **11 Local Member Support Implications**

- 11.1 This report applies to all wards across Wirral.

## **12 Health Implications**

- 12.1 Overview and Scrutiny Committee will have an important role in the development of Quality Accounts and in commenting to the Care Quality Commission on the provision of health care services.

## **13 Background Papers**

- 13.1 Feedback from LINKs  
13.2 Quality Account - Clatterbridge Centre for Oncology (Draft)  
13.3 Quality Account North west Ambulance Trust (Draft)  
13.4 Quality Account Liverpool Heart and chest hospital (Draft)  
13.5 Quality Account Wirral University teaching Hospital (Draft)

### **Recommendations**

That

- (1) This Committee accepts the commentary from LINKs.
- (2) The process for future updates on a quarterly basis is agreed.
- (3) That the commentary on the quarterly reports is used as the feedback to the health providers for 2010/11 purposes.

**JOHN WEBB**  
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